

## Banner FAQs

**Question:** My academic history isn't showing or only partially showing.

**Answer:** We are currently working on moving all academic history to Banner. Please check back again at a later date.

**Question:** My transfer credits are not showing.

**Answer:** We are currently working on moving all transfer credits to Banner. Please check back again at a later date.

**Question:** I submitted a Course Leave and Enter Form to the Registrar but in Self-Service Banner it is still showing that I am registered.

**Answer:** At this time this is still a manual process and please allow a couple of business days for your request to be processed.

**Question:** Am I able to add or drop courses through Banner?

**Answer:** No, at this time you are not able to add or drop courses. Please continue to send a Course Leave and Enter Form to either the Registrar (for Graduate studies) or the Academic Office Coordinator (for Diploma students). Visit the [AST Students](#) page for more information.

**Question:** I cannot see courses for the 2023-2024 academic year.

**Answer:** The view-only course schedule for 2023-2024 is not yet available.

Please refer to the User Guide for any additional Questions.